

APA-1

TRANSMITTAL SHEET FOR NOTICE OF INTENDED ACTION

Control: 304
Department or Agency: Alabama Electronic Security Board of Licensure
Rule No.: 304-X-1-.03
Rule Title: Licensure Procedures
Intended Action: Amend

Would the absence of the proposed rule significantly harm or endanger the public health, welfare, or safety? Yes

Is there a reasonable relationship between the state's police power and the protection of the public health, safety, or welfare? Yes

Is there another, less restrictive method of regulation available that could adequately protect the public? No

Does the proposed rule have the effect of directly or indirectly increasing the costs of any goods or services involved? No

To what degree?: N/A

Is the increase in cost more harmful to the public than the harm that might result from the absence of the proposed rule? NA

Are all facets of the rule-making process designed solely for the purpose of, and so they have, as their primary effect, the protection of the public? Yes

Does the proposed action relate to or affect in any manner any litigation which the agency is a party to concerning the subject matter of the proposed rule? No

Does the proposed rule have an economic impact? No

If the proposed rule has an economic impact, the proposed rule is required to be accompanied by a fiscal note prepared in accordance with subsection (f) of Section 41-22-23, Code of Alabama 1975.

Certification of Authorized Official

I certify that the attached proposed rule has been proposed in full compliance with the requirements of Chapter 22, Title 41, Code of Alabama 1975, and that it conforms to all applicable filing requirements of the Administrative Procedure Division of the Legislative Services Agency.

Signature of certifying officer

Janet Robinson
Janet Robinson

Date

Friday, June 20, 2025

REC'D & FILED

JUN 20, 2025

LEGISLATIVE SVC AGENCY

ALABAMA ELECTRONIC SECURITY BOARD OF LICENSURE

NOTICE OF INTENDED ACTION

AGENCY NAME: Alabama Electronic Security Board of Licensure

RULE NO. & TITLE: 304-X-1-.03 Licensure Procedures

INTENDED ACTION: Amend

SUBSTANCE OF PROPOSED ACTION:

To amend in order to update licensure procedures that reflect a previous statute change, including specifying a minimum number of work hours required for a Qualifying Agent.

TIME, PLACE AND MANNER OF PRESENTING VIEWS:

Written comments may be submitted to: Alabama Electronic Security Board of Licensure, 7956 Vaughn Road, PMB 392, Montgomery, AL 36116.

Public Hearing: Tuesday, August 19, 2025, 9:30 a.m., Halcyon Pointe--Building I--Meeting Room, 7515 Halcyon Summit Drive, Montgomery, AL 36117.

FINAL DATE FOR COMMENT AND COMPLETION OF NOTICE:

Monday, August 4, 2025

CONTACT PERSON AT AGENCY:

Janet Robinson, Executive
Direction
Alabama Electronic Security Board
of Licensure
7956 Vaughn Road, PMB 392
Montgomery, AL 36116
Telephone# 334-557-0983

Janet Robinson

Janet Robinson

(Signature of officer authorized
to promulgate and adopt
rules or his or her deputy)

(1) Section 1 Company License

(a) No ~~person~~individual operating an alarm system company or locksmith company may sell, install, monitor or otherwise operate in the state of Alabama without a license from the Board of Licensure.

(b) The company will complete an application and pay the necessary fees to the Board of Licensure and upon receipt of a license they can operate. The administrative fee and all other fines, penalties, and fees due at the time of the licensure application must be paid before an initial license or renewal license will be issued by the Board.

(c) The Board has six calendar weeks to act upon a complete application.

(d) No company license can be issued without submitting a complete company application and a complete application for the company's qualifying agent.

1. A copy of the company's most recent business license issued by an Alabama city or county.

2. A check, money order, or debit or credit card in the proper amount as prescribed in the application.

3. Application must contain the physical address of the business.

4. No license will be issued to a company unless the company files with the Board of Licensure evidence of a policy of liability insurance with limits of not less than two hundred fifty thousand dollars (\$250,000), said policy shall provide for certain coverage for both bodily injury or death of ~~a person~~an individual as result of the negligent act or acts of the principal insured or his or her agents operating in the course and scope of his or her employment, and for the injury to or destruction of property of others as the result of negligent act or acts of the principal insured or his or her agents operating in the course and scope of his or her agency and any other insurance required by law. The Licensee shall notify the Board of Licensure of any change in coverage by a 30-day notice to the Board of Licensure. The licensee's physical address shall be required on any certificate of insurance (or its equivalent) filed with

the board. Failure to maintain liability insurance may subject the licensee to disciplinary action by the Board.

(e) A company must make application if it offers to undertake, represents itself as being able to undertake, or does undertake the installation or service of locks for motor vehicles or for residential or commercial use, or sells, installs, services, monitors burglar alarm systems or holds privacy codes of customers' burglar alarm systems, or sells, installs or services electronic access control systems or CCTV.

(f) A subcontractor must meet the licensing requirements of the Board of Licensure.

(g) Companies located out of the State of Alabama must obtain a "Certificate of Authority of a Foreign Corporation to Transact Business in Alabama" from the Alabama Secretary of State prior to submitting an application to the Electronic Security Board of Licensure.

(h) All licensed companies must have a physical location in the state of Alabama or; if no physical location in the State of Alabama, a registered agent that is capable of providing a Board inspector with Board requested information upon request.

(i) All personnel that install, sell, monitor or service burglar alarm systems (B), CCTV systems (S), monitoring station operators (MS), electronic access control systems (A), motor vehicle locks or mechanical locking hardware on behalf of the licensee, including but not limited to, installers, technicians, or locksmiths shall comply with the educational requirements in 304-X-1-.04.

(j) No licensee shall engage in business or advertise under a state issued license number regulated by this code under a name other than the name of the licensee which appears on the certificate issued by the Board of Licensure or in the name of the business entity which the licensee has registered with the Board of Licensure.

(k) The license shall be issued for a prorated term of one year or a full term of two years, companies with a beginning letter of A-H renew in odd numbered years and I-Z companies renew in even years. Each license shall be renewed by the expiration date of the current license. The expiration date for both companies and individuals is December 31st of the second year of its licensing period. For companies A-H, and individuals licensed with their respective company, shall

expire on December 31st in an even year. Companies I-Z, and individuals licensed with their respective company, shall expire on December 31st in an odd year. Failure to submit a renewal application by the licensee's designated expiration date (as evidenced by the postmark date) may result in the company being assessed a late fee. Renewal applications must include current proof of insurance for the company and training requirements for individuals.

(1) Following issuance, the company license shall be posted at all times in a conspicuous place in the place of business of the licensee. A license issued pursuant to this code shall not be assignable.

(2) **Section 2 Qualified Agent**

(a) Each physical location of a licensee shall be operated under the direction and control of a Qualifying Agent. No ~~person~~individual shall act as a Qualifying Agent of a licensee until he or she has complied with each of the following:

1. Completed qualifying agent application, criminal background requirements and submitted all supporting documentation to the board.
2. Made a satisfactory showing to the Board that he or she has satisfied the qualifications prescribed in this code, by presenting proof of meeting the educational requirements in 304-X-1-.05.

(b) A Qualifying Agent may register with the Board of Licensure for only one business entity at any given time unless the Qualifying Agent owns 25% or more of each burglar alarm business being registered.

(c) A Qualifying Agent shall be a full-time (~~in excess of~~for not less than 323 hours per week) employee of the entity for which the ~~person~~individual serves as Qualifying Agent, within the State of Alabama, and maintains that supervisory position on a daily basis for the company.

(d) If the Qualifying Agent, who has been qualified as provided in this section, ceases to be Qualifying Agent, the licensee shall notify the Board of Licensure in writing within 10 days from each cessation. If notice is given, the license shall remain in force for up to 120 days. After which time, a new Qualifying Agent must be in place. If the licensee has hired a replacement qualifying agent within 10 days, the licensee must submit a request to the Board in

writing requesting an extension. An extension period may be granted at the discretion of the Board of Licensure. If notice is not given by the company, the company's license shall be subject to suspension or revocation immediately upon receipt of the information to the Board by a third party.

(e) Any individual with the designation of "qualifying agent" for a company, may be subject to disciplinary action for any employee's action in which they directly supervise their licensed activity.

(3) **Section 3 Applicants**

(a) An application for a license pursuant to this code shall be in the form prescribed by the Board of Licensure. All ~~persons'~~individuals' applications shall include the following:

1. A properly completed application.
2. Supporting documentation of meeting training requirements when necessary.
3. A properly completed Alabama Law Enforcement Agency (ALEA) Form-46 (or its equivalent) and required processing fees for a criminal background report.
4. New and renewing Applicants must submit a properly completed ALEA Form-46 (or its equivalent) and Federal Bureau of Investigation (FBI) fingerprint cards and required processing fees for an FBI criminal background report.
5. A nonresident licensee who is not physically working in the state, located more than 100 miles from the nearest state border, and whose duties are limited to administrative activity is exempt from the requirement of a criminal background check.
6. The Board will not deny a license for criminal convictions over seven years old unless the criminal conviction directly relates to the occupation or profession for which the license is sought. However, the Board may, if in its opinion it is warranted, require the applicant to submit a new criminal background check at the expiration of one year of the initial application.
7. A credit card, debit card, check or money order in the proper amount as prescribed in the application.

8. All applications must contain the physical address of the business.

9. All applications must be signed and notarized or witnessed by two individuals.

(b) ~~A person~~An individual who is employed to be a Qualifying Agent (QA), monitoring station operator (MS), burglar alarm system (B) installer, electronic access control system (A) installer, closed circuit television system (S) installer, locksmith (L), helper (H), administrative (ADM), or salesperson (Sales) shall submit the required paperwork and fees with to the Board of Licensure within ten (10) business days after the commencement of employment with a company engaged in activities regulated by this Chapter.

(c) Each applicant must pay all applicable fees to become licensed by the Board; said fee is due at the time of the licensure application.

(d) Licensing of a qualified applicant should be completed within six calendar weeks after the board receives all required paperwork from the applicant. This time frame may be extended during annual renewal.

(e) If complete paperwork is not received within 30 days of notification for incompleteness application shall be vacated and must be resubmitted.

(4) **Section 4 Branch Offices**

(a) A license or branch office license, when issued, shall be in the form prescribed by the Board of Licensure, and shall include the following:

1. The name of the licensee.
2. The name under which the licensee shall operate.
3. The number and date of the license.
4. Which classifications of work the licensee is licensed for.

(b) The license shall at all times be posted in a conspicuous place in the principal place of business of the licensee. Each branch office license shall at all times be posted in a conspicuous place in each branch office of the business.

(c) Notification to the Board of Licensure shall be made within ten days after the change of address of the principal place of business of a licensee, the change of address of a branch office, or the change of a business name under which a licensee does business. A licensee shall, within ten days after the change, notify the Board of Licensure of all changes of his or her address, the name under which he or she does business, and changes in its officers or partners.

(d) A branch office of a locksmith or alarm systems business shall be properly licensed. A separate license, stating the location and licensed qualifying agent, shall be posted at all times in a conspicuous place in each branch office. Every business covered pursuant to this code shall file in writing with the Board of Licensure the address of each of its branch offices, if any, within 10 working days after the establishment, closing, or changing of the location of a branch office. A licensed qualifying agent will be required for daily operations for each alarm system business branch office and be readily available to the registrants in the field.

(5) **Section 5 Monitoring Stations**

(a) Monitoring Station personnel in a stand-alone facility located in excess of one hundred (100) miles from the nearest Alabama border, whose only duty is Monitoring Station functions, are exempt from a mandatory background check, but the Board may require Social Security numbers and FBI fingerprint cards and may do random background checks.

(b) Any ~~person~~individual or business entity that offers to undertake, represents itself as being able to undertake, or does undertake the monitoring of an alarm system for the public for any type of compensation or, any monitoring station, must, with each renewal application, submit a report which provides the following: (1) the name of the ~~person~~individual or business entity that requested their accounts be monitored as a system installer or dealer and (2) the date the company began monitoring accounts on behalf of the system installer or dealer. Said reporting list shall include monitored accounts for ~~persons~~individuals or business entities who have requested monitoring of accounts in the State of Alabama only and said list shall not include the individual customer list for each system installer or dealer.

(c) All monitoring station personnel must have ~~a person~~an individual designated as an administrative ~~person~~individual of record for the purposes of answering questions related to renewing licenses online.

(6) **Section 6 General Information**

(a) Each ~~person~~individual holding itself out to do business as described in Code of Ala. 1975, Chapter 1A of Title 34, is required to be licensed.

(b) All companies must meet the requirements stated in the rules and regulations and statute before a license shall be issued by the Board, unless authorized or approved by the Board, no exceptions to the rules and regulations shall be granted and any exceptions that may have been previously granted or interpreted by the Board are hereby declared null and void.

(c) The failure of ~~a person~~an individual to be licensed in the classification in which he or she is working shall be subject to ~~a monetary penalty~~an administrative fine (up to ~~\$1~~\$5,000.00 per violation) as determined by the Board.

(d) The Board does not make complete or partial refunds of any fees received.

(e) Newly hired employees of alarm companies in counties having a population of less than 30,000 inhabitants and meet the exemption requirements of Code of Ala. 1975, §34-1A-10 are considered New Applicants and must submit the completed forms and fees required for an ALEA and FBI criminal background report within ten (10) business days of employment.

(f) Notice of current licensed companies and disciplinary actions taken by the Board of Licensure shall be posted on the Board's web site: www.aesbl.alabama.gov.

(g) Information contained in alarm systems' records held by a governmental body concerning the location of an alarm system, the name of the occupant of alarm system location, or the type of alarm system used shall be confidential and disclosed only to the Board of Licensure or as otherwise required by law.

(h) A check returned for any reason as non-payable by the issuing bank, following the vote of the Board of Licensure, will result in an NSF fee of the maximum amount as set by state law, as well as denial of issuance of the license. Following a non-payable NSF fee, only a certified or cashier's check will be acceptable for payment of both the NSF fee and the license.

(i) A license issued under this code shall be subject to revocation or suspension if any licensee fails to disclose pertinent information on the initial or renewal application, misleads, or is untruthful during the application process, or has applied for the original license under false pretenses. Any license may be subject to revocation if ~~a person~~an individual is convicted of a criminal offense during the license's term. A letter notifying the licensee of a pending suspension or revocation will be sent, via certified mail, to the last known address of the licensee subject to a suspension or revocation. The licensee shall have 15 days from receipt of written notification to respond in writing to the notice of suspension or revocation. On the 16th day of no response, the license shall be suspended or revoked without further notification. If the licensee responds within the stated time period, a formal hearing before a quorum of the Board of Licensure shall be held solely to address the issue of the immediate license suspension or revocation. Following the hearing a simple majority vote of a quorum of the board will determine whether the licensee's license shall be suspended or revoked.

(j) If the Board receives a criminal history report from the Alabama Law Enforcement Agency (ALEA) on an individual that reflects an arrest and/or a conviction, but the individual marked on their licensing application that they had not been arrested or convicted of a crime other than a minor traffic violation, then the Board may consider the individual's application falsified, and the application may be denied by the Board or the Executive Director. The individual may then submit a new application along with the required items and fees. If a state and federal background check was conducted initially, the Board or the Executive Director may waive the requirement for the applicant to re-submit a second background check.

(k) In compliance with the Military Family Jobs Opportunity Act of 2018, the application fee shall be waived for a spouse of an active-duty reserve, or transitioning member of the United States Armed Forces, including the National Guard, or a surviving spouse of a service member who, at the time of his or her death, was serving on active duty, who is relocated to and stationed in the State of Alabama under official military orders. For the purposes of this section, a transitioning service member is a member of the United States Armed Forces, including the National Guard, on active-duty status or on separation leave who is within 24 months of retirement.

(1) Failure to provide requested information within thirty (30) days after receiving notice of an incomplete employee application, shall result in the application being declared null and void. All fees paid related to said application are forfeited and the application process has to be reinitiated by the applicant.

Author: Fred Crawford

Statutory Authority: Code of Ala. 1975, §34-1A.

History: New Rule: Filed January 20, 1998; effective February 24, 1998. **Amended:** Filed April 26, 2000; effective May 31, 2000.

Amended: Filed September 18, 2002; effective October 23, 2002.

Amended: Filed May 25, 2004; effective June 29, 2004. **Amended:**

Filed September 7, 2005; effective October 12, 2005. **Amended:**

Filed November 13, 2007; effective December 18, 2007. **Amended:**

Filed November 21, 2008; effective December 26, 2008. **Amended:**

Filed February 18, 2010; effective March 25, 2010. **Amended:**

Filed August 20, 2010; effective September 24, 2010. **Amended:**

Filed August 15, 2011; effective September 19, 2011. **Amended:**

Filed November 27, 2012; effective January 1, 2013. **Amended:**

Filed May 28, 2013; effective July 2, 2013. **Amended:** Filed

November 19, 2013; effective December 24, 2013. **Amended:** Filed

May 27, 2014; effective July 1, 2014. **Amended:** Filed November

19, 2014; effective December 24, 2014. **Amended:** Filed September

29, 2016; effective November 13, 2016. **Amended:** Filed November

19, 2018; effective January 3, 2019. **Amended:** Published May 29,

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2021; effective March 15, 2021. **Amended:** Published August 31,

2021; effective March 15, 2021. **Amended:** Published May 31, 2022;

effective July 15, 2022. **Amended: Published** ; effective

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