ALABAMA PUBLIC SERVICE COMMISSION
ADMINISTRATIVE CODE

CHAPTER 770-X-1
GENERAL RULES

770-X-1-.01 Application Of Rules.

(1) These General Rules shall apply to all electric, steam, gas, water, and telephone utilities operating within the State of Alabama under the jurisdiction and supervision of the Alabama Public Service Commission.

(a) These rules are intended to promote safe and adequate service to the public, to provide standards for uniform and reasonable practices by utilities, and to establish a basis for determining the reasonableness of such demands as may be made by the public upon the utilities.

(b) If unreasonable hardship to a utility or to a customer results from the application of any rule herein prescribed, application may be made to the Commission for the modification of the rule or for temporary or permanent exemption from its requirements.

(c) The adoption of these rules shall in no way preclude the Commission from altering or amending them, or from making such modifications with respect to their application as may be found necessary to meet exceptional conditions.

(e) These rules shall in no way relieve any utility from any of its duties under the laws of this State or from any specific order or directive of the Commission.

(f) These rules are not intended to, and shall not have the effect of, abrogating, revoking, or modifying rules of specific application which have been heretofore adopted or which shall become adopted and made effective in the future for any utility under the provisions of Title 37, Code of Alabama.

Author: Alabama Public Service Commission
Statutory Authority: Code of Ala. 1975, §§37-1-32, 37-1-38.
History: Effective January 1968. Amended October 1988. Filed with LRS February 5, 2013. Filed for Codification in the Alabama Administrative Code by the Alabama Public Service Commission on February 5, 2013, pursuant to Code of Ala. 1975, §41-22-7.